



Terms and Conditions

1. About us

This website is owned and operated by Machine Learning Prague s.r.o., Cyrilská 508/7, 602 00 Brno, business ID: 04744144, VAT ID: CZ04744144.

Telephone: +420 777 958 921

email: info@mlprague.com

(hereinafter the “**Organiser**”)

2. Introduction

2.1. These Terms and Conditions stipulate the rights and obligations of the Organiser and the customers (hereinafter the “**Customer**”) in relation to the sale of tickets to the conference Machine Learning Prague (hereinafter the “**Conference**”).

2.2. These Terms and Conditions form an integral part of the agreement concluded between the Organiser and the Customer according to the procedure specified in Art. 4 of the Terms and Conditions (hereinafter the “**Agreement**”).

3. Personal Data Protection

3.1. We would like to inform you that we will process your personal data during the sale of tickets and organisation of the Conference. More detailed information on processing of your personal data and your related rights can be found in our Privacy Policy.

4. Execution of the Agreement

4.1. The Organiser sells the tickets to the Conference exclusively via the website at <https://www.mlprague.com>.

4.2. Completing the form, choosing the type of the ticket and agreeing to these Terms and Conditions gives rise to the Customer’s proposal to enter into the Agreement. When registering, the Customer is obliged to state true and accurate data.

4.3. Subsequently, the Organiser will confirm the acceptance of the Customer’s proposal and send him or her the payment details for the payment of the price of the tickets; the Agreement is



concluded by paying the full amount. If the price is not paid within 14 days after the payment details were sent, the registration is cancelled.

4.4. For the avoidance of doubts, the Organiser is not obliged to enter into the Agreement with the Customer.

5. Contents of the Agreement

5.1. The Agreement provides for the sale of tickets to the Customer and enabling the Customer to participate in the Conference in accordance with these Terms and Conditions and the ticket type purchased.

5.2. The Organiser agrees to send the tickets or information about the tickets to Customer's e-mail address stated upon the registration without undue delay after the tickets have been paid.

5.3. The Organiser is not liable for any failure to deliver the tickets if this is caused by reasons on the part of the Customer, e.g. full mailbox or spam filtering.

5.4. If the Customer did not receive the ticket, he or she agrees to inform the Organiser of this fact via e-mail within two business days following the date of the payment; the Organiser is not liable for any failure to do so on the part of the Customer.

6. Price

6.1. The price for each ticket is specified on the Conference website.

6.2. The ticket price can only be paid using payment card or bank transfer.

6.3. In case the Customer obtained a discount code, he or she is entitled to use it in accordance with the terms and conditions for obtaining a discount code and these Terms and Conditions.

7. Rights and Obligations

7.1. The purchased tickets entitle the Customer to participate in the Conference and the accompanying program, if this is covered by the ticket.

7.2. The tickets are non-transferable, unless the Organiser explicitly approves transfer to another person.

7.3. If the ticket is lost or damaged, the Customer is not entitled to a new one.



8. Rules for the participation in the Conference

- 8.1.** The Customer acknowledges that all materials related to the Conference, including promotional materials and papers, are protected by copyright and that the Customer may use the works for personal use only.
- 8.2.** The Customer agrees:
- 8.2.1. to comply with the instructions by the Organiser or persons authorised by the Organiser during the Conference;
 - 8.2.2. to comply with our Code of Conduct;
 - 8.2.3. to comply with the rules of decent behaviour and not to violate the course of the Conference.
- 8.3.** The Organiser reserves the right to cancel the tickets without compensation or end the participation of the Customer at the Conference in case of a gross violation of these Terms and Conditions, Code of Conduct or the law.

9. Impossibility of Withdrawal from the Agreement

- 9.1.** The Client does not have the right to withdraw from the Agreement.
- 9.2.** If the Customer is a consumer, the Organiser would like to point out that the Customer does not have the right to withdraw from the Agreement within 14 days of the execution of the Agreement, as the Conference pursuant to Section 1837 (j) of the Civil Code constitutes a leisure activity provided at a specific date.

10. Complaints and Refunds

- 10.1.** Any and all complaints are governed by this article 9 of these Terms and Conditions. The buyer is entitled to a refund of the purchase price for the tickets only in cases stipulated by these Terms and Conditions.
- 10.2.** The Organiser reserves the right to change the programme, venue, date or form (online/offline) of the Conference, including the right to cancel the Conference. In such a case the Organiser agrees to inform the Customer of the fact without undue delay; the Organiser is not liable for cases where the Customer receives the information belatedly.
- 10.3.** The Customer has the right for a refund of the entrance fee or exchange for a voucher for further purchase only in the following cases:



10.3.1. The Organiser changes the date of the Conference without being forced by reasons of force majeure (e.g., an epidemic or a decision of a public authority);

10.3.2. The Organiser cancels the Conference without being forced by reasons of force majeure (e.g., an epidemic or a decision of a public authority);

10.3.3. The Organiser and the Customer shall explicitly agree regarding this fact.

10.4. The refund will be made through the bank transfer to the bank account used to pay for the tickets.

10.5. The Customer is not entitled to file complaints regarding the tickets in the manner provided in Art. 10 in case he or she purchased them via different means than stated in Art. 4 of these Terms and Conditions.

11. Communication

11.1. Do not hesitate to contact us if you have any questions or comments using the contact information provided in the heading of these Terms and Conditions.

12. Out-of-court Dispute Resolution

12.1. If the Customer is a consumer, he or she is entitled to file an application for out-of-court dispute resolution with the Czech Trade Inspection Authority (website: <http://adr.coi.cz>); alternatively, if an international element is present, the Customer may use the Online Dispute Resolution platform provided by the European Commission at <http://ec.europa.eu/consumers/odr/>.

13. Governing Law and Dispute Resolution

13.1. All relations arising from this Agreement shall be governed by Czech laws.

13.2. The parties agree that the courts of the Czech Republic have jurisdiction to the maximum extent permitted by law.

14. Final Provisions

14.1. Should any of the provisions of these Terms and Conditions prove invalid or ineffective for purchase, this shall in no way prejudice the validity of other provisions of these Terms and Conditions for purchase, which are severable from the invalid or ineffective provision.

14.2. The Organiser reserves the right to amend these Terms and Conditions.